# End-to-End Encrypted Zoom Meetings: Proving Security and Strengthening Liveness

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#### zoom

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\*Research performed while contracting for Zoom

# Group Video Communications

 Fundamental tool, especially since the COVID 19 pandemic

Zoom has been offering (optional)
End-to-End Encryption (E2EE) for
Meetings since October 2020



# E2EE Messaging

- Extensive academic research:
  - Well established protocols (Signal)
  - Progress towards standardization (MLS)
  - Advanced security properties

# **E2EE Video Meetings**

Relatively little research

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- Asynchronous (participants get past messages when they return online)

# **E2EE Video Meetings**

#### Relatively little research

#### Short sessions (hours)

- Compromise recovery between sessions is often sufficient
- Synchronous (participants must be online at the same time)
  - Liveness can be enforced!

### Contributions

- Modularly define 2 new primitives that formalize the core of Zoom's E2EE Meetings protocol:
  - Continuous Multi-recipient Key Encapsulation Mechanism (cmKEM)
  - Leader-based Continuous Group Key Agreement with Liveness (LLCGKA)

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  - Leader-based Continuous Group Key Agreement with Liveness (LLCGKA)
- Prove that the core of Zoom's E2EE Meetings protocol satisfies those definitions
- Propose two alternative strengthenings of the liveness properties for Zoom's LLCGKA,
  - One is deployed since Zoom Meetings v 5.13

**Note:** This presentation often simplifies and omits important details. Please check Zoom's Cryptography Whitepaper for more details. The statements and information provided are intended for **informational purposes only** and should not be relied upon in making a purchasing decision and may not be incorporated into any contract.

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# Continuous Multi-recipient Key Encapsulation Mechanism (cmKEM)

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- Allows a leader to distribute a stream of keys to a variable group of participants (with help from an untrusted server).
- Parties create an ephemeral identity for each "meeting". Each meeting can include multiple sessions, each with a different leader.
- Keys are indexed by the leader and two counters: the epoch, and a sub-epoch called period.
  - Switching periods is meant to be more efficient, but is only secure when adding participants.
  - Counters do not reset on leader changes.

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Single game based definition with adaptive adversary who controls server and network.

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**Key Consistency**: Each party who obtains a key for a given epoch and period will agree with their leader (of that epoch/period) on that key, unless either that party or the leader's state have been compromised/leaked.

- Note: stronger notions are possible

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### Zoom's cmKEM

- To create a new ephemeral identity, participants generate (and sign) an ephemeral DH Key pair
- To move to a new epoch, the leader picks a uniformly random seed, computes a shared DH key with each participant and encrypts the seed for them using AEAD.
- Participants ratchet the seed forward to generate keys for each period in the epoch.
- Security proof in the Random Oracle Model, based on Gap DH and the security of the signature scheme, AEAD, and PRG.
- More optimized solutions possible (e.g. TreeKEM based)

Leader-based Continuous Group Key Agreement with Liveness (LLCGKA)

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- algorithms take the current time as input
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Key Liveness: Participants either are up to date with the meeting state, or drop out.

- More formally, for any active participant in the meeting, their leader has been in the same state (epoch, period, group, key) recently (within *liveness-slack*, a protocol-dependent parameter)
- Assumes parties' clocks go at the same speed, with arbitrary offsets.

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# Zoom's LLCGKA (up to v5.12)

- Directly leverages cmKEM to distribute keys
- For group consistency, leader periodically broadcasts the Leader Participant List (LPL), which includes the list of uids associated with a specific epoch and period.
- To authenticate the LPL and ensure liveness, leader broadcasts **signed** heartbeats, including:
  - A timestamp
  - Current epoch, period, and hash of the latest LPL
  - Hash of the previous heartbeat
- Participants only start using a key after the corresponding LPL and heartbeat is received.

- Participants maintain an upper bound  $\delta$  on the offset between their clock and their leader's
- They drop out if they detect that the last heartbeat they received was generated more than  $\Delta_{live}$  earlier, i.e. if:

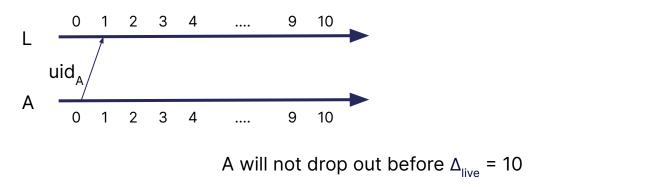
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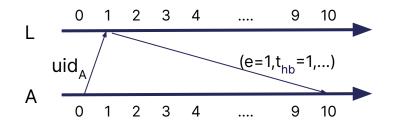


$$(assume \Delta_{live} = 10)$$

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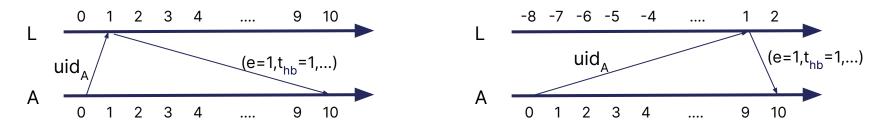


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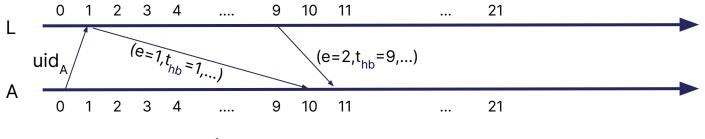
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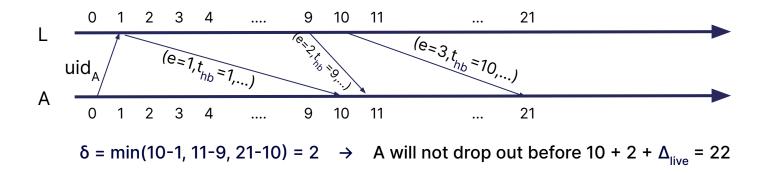
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 $(\Delta_{live} = 10)$ 



 $\delta = \min(10-1, 11-9) = 2 \rightarrow A$  will not drop out before  $9 + 2 + \Delta_{live} = 21$ 

 $(\Delta_{live} = 10)$ 



Note: For A's first leader, the difference between  $\delta$  and the actual offset is at most  $\Delta_{live}$ 

**Theorem (informal):** Zoom's LLCGKA (as described here) achieves liveness with slack

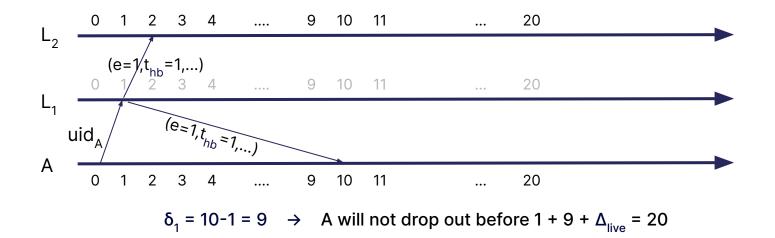
*liveness-slack* = min( $n \cdot \Delta_{live}$ ,  $t_{now} - t_{join}$ ) +  $\Delta_{live}$ 

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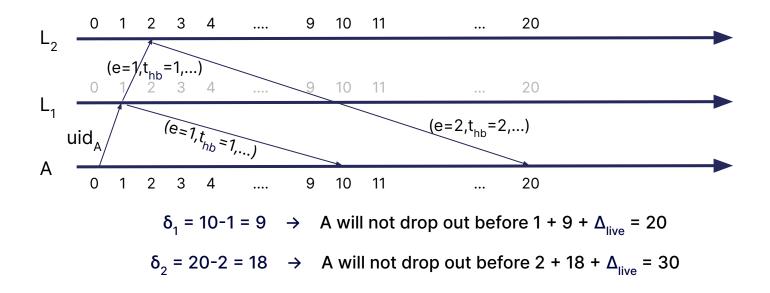
- Zoom's is the first video communications protocol with formal liveness guarantees! Can we do better?

# Example 1: $\delta$ degrades by $\Delta_{live}$ on leader change



 $(\Delta_{live} = 10)$ 

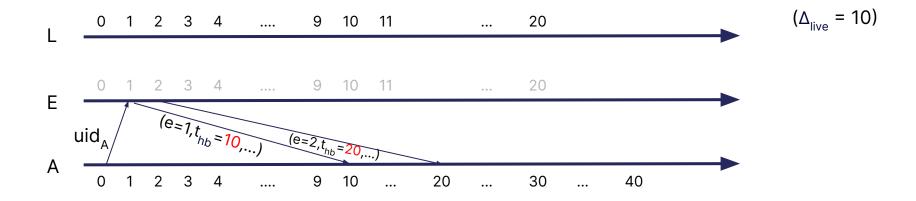
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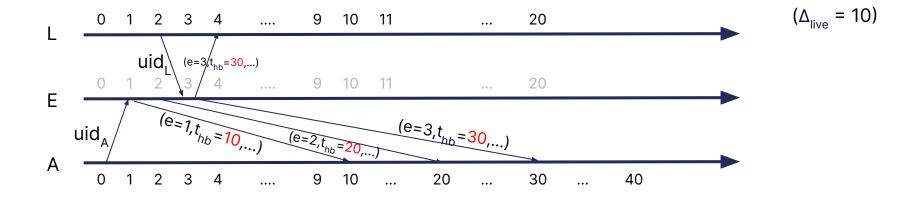


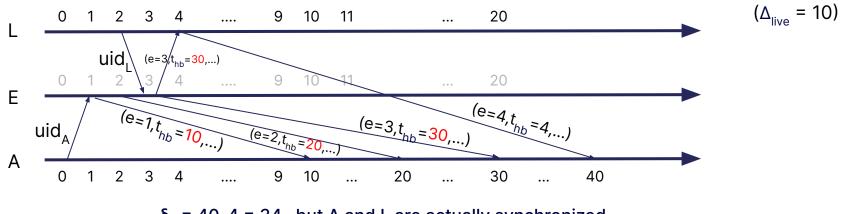
However, A and  $L_2$  are synchronized (real offset is 0)!

 $(\Delta_{live} = 10)$ 









 $\delta_1 = 40-4 = 34$  but A and L are actually synchronized

# Proposal 1: optimistically leverage clock synchronicity

- In most cases, participants have well synchronized clocks. This proposal achieves slack:

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- Main ideas:
  - Participants maintain both a lower bound  $\delta^{\text{min}}$  and an upper bound  $\delta^{\text{max}}$  on the offset with their leader
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  - When computing whether to drop out or not, participants correct the timestamp from the leader only if they are sure that it improves the estimate.
- Advantages:
  - Great liveness when clocks are synchronized (at the expense of correctness if they aren't)
  - No additional interaction
  - Still depends on previous leaders being honest

# **Proposal 2: Additional interaction**

- Each participant sends to the server an unpredictable nonce, at regular intervals
- The first cmKEM message from a new leader must include the latest nonce (or the one before).
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Deployed since Zoom Meetings v5.13!
(Note: This improvement is now available in v.5.13 of the client, which modifies the design described above by varying the frequency of posting nonces depending on the number of parties. The full paper will describe this update.)

### Conclusions

- Zoom's updated protocol achieves a very small liveness slack in our model!
- (E2E) Secure Group Video communications have unique requirements, benefit from specialized solutions.

Future directions:

- Insider security
- Leaderless protocols
- Expand model to Include the whole meeting (e.g. data streams)
- Analyzing real world protocols (academia/industry collaborations) is useful!

# Thank you

Zoom Cryptography Whitepaper: <u>https://github.com/zoom</u> /zoom-e2e-whitepaper





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